



## Dear Friends of Erie.

2020 WAS A YEAR LIKE NO OTHER. Our communities' health was in crisis. And the Black Lives Matter protests shined a light on the systemic racism at the root of health disparities. COVID-19, like so many other diseases before it, has disproportionately affected our Black and Latino neighbors who also face barriers to good health such as the high cost of healthcare, lack of insurance, or lack of quality providers in their area.

Erie Family Health Centers has been removing barriers like these since it was founded at the beginning of the Civil Rights movement, 64 years ago. Throughout this unprecedented year, our colleagues, partners, donors and funders mobilized, pivoted and showed up for our patients with compassion, empathy, innovation and generosity.

Our Patient Access Center kept the phone lines open even as the entire team transitioned their tasks, and all their equipment, to work from home. Our facilities team quickly reconfigured waiting rooms, HVAC systems and office spaces. Our operations team deployed systems and protocols to separate "sick patients" from "well patients". They launched telehealth services seemingly overnight, so that Erie could continue to meet our patients' ongoing

#### **OUR MISSION**

Motivated by the belief that healthcare is a human right, we provide high quality, affordable care to support healthier people, families and communities.

#### **OUR VISION**

All people living their healthiest lives.

healthcare needs. Behind the scenes, Erie's IT, finance, communications, human resources and fundraising teams contributed in new ways and with tireless energy to assure our programs were well-resourced and our patients had continuous access to care.

And our frontline clinical staff went ALL IN. They donned gloves, and gowns, and surgical masks, and N95s, and face shields-plus headsets and computer screens—to continue the work that Erie has been doing for decades.

When our patients started being affected by both the health crisis and financial crisis caused by this pandemic, our staff and partners like you

really stepped up-with urgency, purpose, and outstretched hands. Your compassion for our patients and staff, your gifts of meals and food boxes, your donations of PPE-they galvanize our spirit and inspire our commitment to our community. Your generous financial support and collaborative partnership fuel Erie's future.

And our future is hopeful. We are now mobilizing around a new effort: vaccinating our patients and communities. Community health centers like Erie are perfectly positioned to effectively, efficiently and equitably reach individuals in communities devastated by COVID-19, and therefore most in need of the vaccine. We are thrilled to provide this service, and grateful for your continued support.

We're still Erie. We're staying safe, and moving forward, together.

In good health,

Bria P. Marsella Lee Francis Brian P. Marsella

Chair, Board of Directors

Lee Francis, MD, MPH



Brian Marsella, left, and Lee Francis

# ERIE 2020: At A Glance

Figures are from 2020 Uniform Data System (UDS). Comparative figures are from 2019, the most recent data available from the U.S. Health Resources and Services Administration.

#### **PATIENTS SERVED**

81,888

patients received affordable, holistic primary care

#### **PATIENT VISITS**

Erie adapted our care model to provide the safest care possible in 2020.

Out of a total of 346,536 patient visits

221.652 were in-person visits

124,884 were telehealth visits





## LANGUAGES USED

languages in which Erie served patients



We serve communities from North Lawndale on Chicago's west side all the way up to Waukegan. And we do it regardless of a patient's insurance status, immigration status, language spoken, or ability to pay.

#### **AREAS SERVED**

190+

zip codes where Erie patients live

# WORKFORCE

707

staff are employed at Erie, including 214 healthcare providers

116

staff members have worked for Erie for 10 or more years

#### PROVIDER TRAINING

254

providers in training

post-graduate medical training programs





HISPANIC/LATINO

62% FEMALE



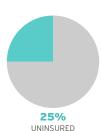
62% INSURED BY MEDICAID



44% BEST SERVED IN A LANGUAGE OTHER THAN ENGLISH



41% UNDER THE AGE OF 18



patients received care for diabetes

62%

of diabetic patients ages 18-74 maintained well controlled HbA1c levels

2,432

NATIONAL

more babies than any other community health center in Illinois and more than 99% of health centers nationally. Erie's prenatal team helps patients stay healthy during pregnancy, giving babies a great start in life.

BABIES BORN WITH NORMAL



**ORAL HEALTH CARE** 

state-of-the-art oral care

at Erie's four integrated

patients received sealants

**BEHAVIORAL HEALTH** 

10.770

patients received

dental care sites

of pediatric dental

to prevent cavities

29.026

patient visits for

behavioral healthcare,

fully integrated into

Erie's primary care

88%

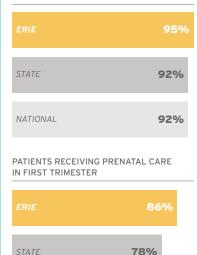
#### **DIABETIC PATIENT OUTCOMES**

7,387



Erie babies were delivered in 2020-

**BIRTHWEIGHTS** 



74%







#### PREVENTIVE CARE

# ranked in top 10% for clinical performance

Last year, Erie was recognized among the top 10% of health centers nationally for our clinical performance. Even during the pandemic, Erie did not stop proactively caring for patients to prevent chronic disease and other illness.

CERVICAL CANCER SCREENING

| ERIE              | 76%        |
|-------------------|------------|
| STATE             | 59%        |
| NATIONAL          | 57%        |
|                   |            |
| PEDIATRIC IMMUNIZ | ATIONS     |
| PEDIATRIC IMMUNIZ | ATIONS 48% |
|                   |            |

#### **HEALTH CENTER** LOCATIONS

#### PRIMARY CARE CENTERS

ERIE DIVISION STREET ERIE EVANSTON/SKOKIE dental onsite

ERIE FOSTER AVENUE ERIE HEALTHREACH

WAUKEGAN dental onsite

ERIE HELPING HANDS ERIE HUMBOLDT PARK dental onsite ERIE WEST TOWN

#### SCHOOL-BASED **HEALTH CENTERS**

ERIE AMUNDSEN ERIE CLEMENTE ERIE JOHNSON ERIE LAKE VIEW ERIE WESTSIDE

**TEEN & YOUNG ADULT** CENTER ERIE TEEN CENTER



#### **HOSPITAL PARTNERS**

- AMITA HEALTH
- > ST. FRANCIS HOSPITAL > SAINTS MARY & ELIZABETH MEDICAL CENTER
- HUMBOLDT PARK HEALTH
- ANN & ROBERT H. LURIE CHILDREN'S HOSPITAL OF CHICAGO
- NORTHSHORE UNIVERSITY **HEALTHSYSTEM**
- > EVANSTON HOSPITAL
- > HIGHLAND PARK HOSPITAL
- > SWEDISH HOSPITAL
- NORTHWESTERN MEDICINE > LAKE FOREST HOSPITAL > NORTHWESTERN MEMORIAL HOSPITAL
- VISTA HEALTH SYSTEM

# Hope for a new beginning

The year 2020 started with so much hope and the anticipation of a new decade. For the team at Erie, part of this hope included our annual planning focused on expanding access to critical services and cementing processes to assure our patients receive the highest quality care. Quickly, it became clear that 2020 would not be a year centered on new opportunities but survival as schools closed, intensive care units filled and families grieved the loss of loved ones without the comfort of embraces and community.

Nothing had prepared us for how the pandemic magnified the powerful forces of poverty, systemic racism and existing health disparities to ignite flames of disease, isolation and widened inequities in our communities.

As schools shuttered and businesses closed, Erie rapidly implemented the steps necessary to continue our important work and address COVID in a safe manner. Protective equipment previously reserved for unusual situations now was routinely in use. Visits through telehealth were used to limit in-person exposure. Health center space was rethought and reconfigured to separate those thought to be ill from patients needing routine care.

Erie's teams navigated these changes with agility and launched efforts to test, contact-trace and educate about COVID. And I am equally proud that we continued our high-quality care for our patients still vulnerable to the chronic health conditions we know always disproportionately affect communities that are marginalized. The pandemic did not stop uncontrolled diabetes from threatening vision or hypertension from endangering kidneys.

Recognizing that care can't wait, we continued to open wide the doors to our health centers in addition to providing treatment by telehealth. Our pediatric patients received their vaccinations and our high-risk pregnant patients received their needed intensive monitoring. We were there when our pregnant mothers were hospitalized with COVID and when newborns to families with recent COVID infections needed a place to be safely seen after hospital discharge. Knowing that access to housing, healthy food and basic utilities are key to managing chronic conditions like hypertension and diabetes, our team linked patients and families to options when access to these resources was tenuous. The staff at Erie was here, every day of 2020, to meet these needs in addition to confronting a global pandemic.

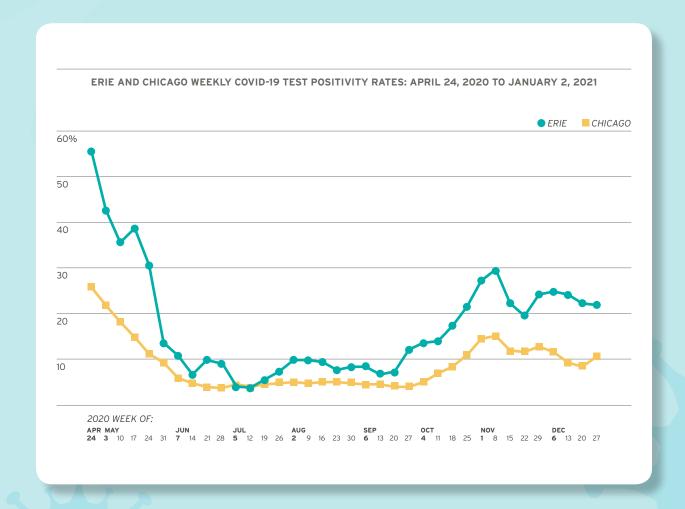
As we stood with our communities through this past year, we are ready to fight with them to ensure their voices are represented in access to vaccination and community reinvestment. And so 2020 ended as it began, with hope for a new beginning.







Erie administered nearly 17,000 COVID tests in 2020. Erie's test positivity rate was consistently higher than Chicago's average, reflecting the disproportionate impact of the pandemic on our patients and communities.





Erie nurses, like Altamush Jindani, RN, played a critical role on the frontline of Erie's COVID-19 care.

They delivered compassionate, direct patient care, and served as a vital link between the patient
and the rest of the healthcare team.

# Partnering in the public health response

COVID-19 spread rampantly around the communities that Erie serves. COVID testing is a critical public health tool to help identify positive cases and guide people through the process of caring for themselves and keeping others safe-yet, especially early on, it was often challenging to access a test. In May 2020, Erie began providing muchneeded COVID-19 testing for our patients, expanding our testing capacity week over week.

Over the course of 2020, Erie conducted 16,969 COVID-19 tests. Our positivity rate has been consistently higher than the average in the city around us, reflecting that our patients and communities are dealing with the devastating brunt of the pandemic. In this new year, Erie is playing a significant role in ending the pandemic through vaccination outreach, education and administration.

# Delivering babies in a global pandemic

When Governor J.B. Pritzker told Illinoisans to "shelter-inplace" in March 2020, babies were one group that understandably disregarded his order. In fact, Erie providers delivered 2,432 babies in 2020 amidst strict COVID protocols. Our Reproductive Health teams closely monitored high-risk pregnancies, cared for prenatal patients hospitalized with COVID, and ensured patients and newborns had a safe place for care after birth and discharge.

Erie's pregnant patients with COVID symptoms, positive test results or significant exposure to COVID received a telehealth visit and/or call from an Erie nurse every two to four days, until a minimum of 10 days had passed. In 2020, Erie monitored more than 700 prenatal patients diagnosed with or exposed to COVID-19.

# Providing culturally responsive COVID care and guidance

In 2020, Erie cared for more than 5,000 patients with a COVID-19 diagnosis. This accounts for 6% of our total patients—though the actual number of Erie patients who contracted COVID-19 is most certainly higher due to underreporting and asymptomatic cases

Erie patients have many barriers to following public health guidance around isolating in place, such as language differences, economic and job status, and multifamily households. Erie formed a COVID Response Team, comprised of providers and RNs, who developed systems and resources to provide testing and support to our highest-risk patients, helping them navigate complicated public health guidance. They provide an impactful blend of clinical and emotional support during a particularly scary time. In addition to care instruction materials, tailored specifically for Erie's patient population, the Team also sends out "COVID Care Packages" containing a portable pulse oximeter, thermometer, surgical masks, nutritional bars and shakes, bleach wipes and bilingual patient education materials.



Gladys Vejar, RN, ensures that her colleagues have the adequate personal protective equipment that they need to keep themselves safe.

# Adjusting care to ensure safe, continuous access

While businesses closed their doors in March 2020 to curb the spread of the novel coronavirus, Erie mobilized and innovated to ensure we kept our doors wide open. We expanded service hours to seven days a week. We increased opportunities to seek urgent care for COVID symptoms and other immediate health needs. Waiting rooms, HVAC systems and office spaces were reconfigured. New operational protocols were developed to separate sick from well patients. Erie launched telehealth services, providing patients with uninterrupted connection to their healthcare team from the safety of their own homes.

These efforts to expand healthcare access are here to stay: telehealth and sevenday-a-week care will remain part of Erie's model beyond the pandemic. The ways we adapted our care delivery have positively and forever impacted Erie's commitment to increasing health access.

# Meeting increased need for behavioral health support

In addition to the grief associated with the loss of and separation from loved ones, COVID-19 mitigation strategies put into place to curb the spread of the virus like stateat-home orders and business closures had a profound effect on our mental health. Need for behavioral health services increased significantly over previous years. Erie's behavioral health providers cared for patients experiencing pandemic-related issues including depression, anxiety, trauma and isolation.

To ensure our patients had undisrupted access to the care they critically needed, Erie's behavioral health team was flexible, responsive, and committed. We quickly transitioned almost all behavioral health visits to telehealth. This kept patients and staff safe, and also greatly reduced the rate of missed appointments, resulting in more consistent care.

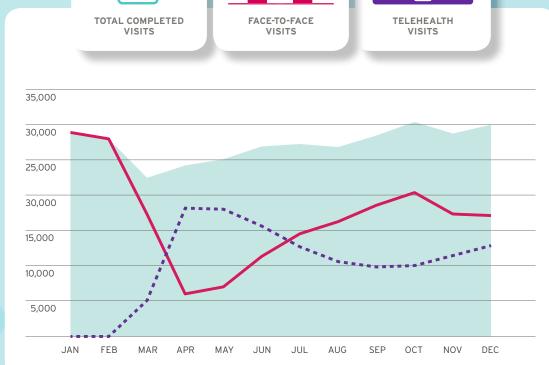
And patients in Erie's Medication Assisted Treatment program for substance use disorder continued to have access to their vital integrated care, just virtually.

Despite falling at the onset of the "stay-at-home" orders, Erie's visit volumes rebounded through the implementation of telehealth and comprehensive protocols designed to keep patients safe in our health centers.

#### 2020 PATIENT VISITS PER MONTH BY TYPE OF HEALTHCARE ACCESS







ERIE 2020 ANNUAL REPORT 9 8 CARE THAT MEETS THE MOMENT

# Erie successfully connected more than 6,000 patients to resources that impact health.

#### TOP NEEDS REPORTED BY PATIENTS









STRESS SUPPORT



#4
INFANT SUPPLIES





Despite an initial need to temporarily limit oral health services to only treat emergencies, Erie quickly adopted strict safety protocols to be able to reopen all four dental clinics.

Nearly 11,000 patients received critical access to oral health care in 2020.

# Linking patients to help outside of the exam room

At Erie, we know that external factors can have as big an impact on a patient's health as what happens during a medical exam. Erie's patients have been heavily impacted by the dual health and financial crises caused by the COVID-19 pandemic. Erie doubled down on our commitment to address what are known as "the social determinants of health"-conditions in the environments in which people live and work that affect a wide range of health outcomes.

Erie started screening each patient during their visit, asking "These times are hard. Do you need help with anything?" Patients who answer "yes" receive direct outreach from an Erie team member who works to connect them with resources like housing assistance, access to food and infant supplies.

# Expanding the primary health workforce through innovative training opportunities

Deepening our commitment to train the next generation of healthcare providers in community health, Erie launched an innovative advanced practice nursing (APRN) fellowship in partnership with UIC Nursing: Advancing-Practice. The mission of AdvancingPractice is to cultivate quality care and nursing leadership to improve the health of communities through development and mentorship of APRNs. Our unique program supports recently graduated APRNs in Erie's highly challenging practice setting in the early years of their career.

Our inaugural cohort–comprised of five nurse practitioners and three certified nurse mid-wives–started their fellowship year in 2020. In addition to caring for Erie patients and attending weekly education sessions, our APRN fellows are leading a variety of initiatives to improve patient outcomes.

10 CARE THAT MEETS THE MOMENT

"As part of a minority I understand the importance of offering quality healthcare. I do believe in Erie's mission because I see the patients as my family: grandmother, mother and siblings."

**LILIANA LUNA**Care Coordinator



"Everyone at Erie remained committed to doing whatever our patients needed, even at great perceived risk to our own health in the beginning, and it inspired me every single day. Erie never ceased doing what we do best: providing holistic, high-quality care to our communities, in spite of unprecedented challenges."

**JEAN REIDY, DNP, MPH** Senior Director of Nursing and Clinical Transformation "In 2020, I was inspired by Erie providers and the endless ways they advocate for their patients. They had an enormous burden on their plate this year, yet many made time to advocate and explain why pharmacy access is crucial to their patients' ability to live their healthiest lives."

HANNAH ROWELL Manager of Pharmacy Programs "Even before COVID-19, oral health care was one of the greatest unmet needs of our community. The pandemic makes accessing oral health care so much harder. I hope that with Erie's continued efforts with COVID testing, education and now vaccinations, we can steadily get more people back into the dental clinics and provide the oral health care that they so urgently need."

LISA KEARNEY, DDS
Clinical Director, Oral Health

"Erie's team is devoted to mission. From their endless hours to their creative approaches to address the pandemic while keeping in mind the inequities that our patients and communities face, they work ferociously to continue to chip away the barriers to health equity."

**ANNET MIRANDA**Associate Director of Community Engagement

"2020 was both challenging and inspiring. Over and over I experienced Erie team members raise their hand and say 'What else can I do to help?'."

**AMY VALUKAS**Chief Operating Officer

"From the earliest days of the pandemic, to the onset of COVID-19 testing and now, the start of vaccination, I have seen Erie staff at all levels committed to caring for our most vulnerable patients."

**BARTH LANDOR** Senior Manager, Government and Foundation Relations



"I have been truly amazed by the strength, resilience, and compassion I have seen in people living through such challenging times."

MEGAN DOYLE, DO
Family Medicine

"In a nation where healthcare is treated as a commodity, Erie manages to make it accessible to all people. It's hard work, and the collaborative, team-oriented approach of the Erie family are what make this work not only doable for the longterm, but enjoyable."

RACHEL RAMASWAMY, DO Medical Director of Psychiatry "I witnessed staff in all departments rise up to the challenges of COVID care. I am impressed and grateful for the Facilities staff who have managed the changing work environment and demands while continuing to keep Erie's sites clean, safe, and operational."

RUBEN ZARATE
Facilities Director



"I was new to the organization in 2019 and have been incredibly impressed with Erie's ability to alter our entire care model in a very short timespan to meet the changing needs of our patients. Every step along the way has confirmed for me that practicing at Erie and aligning my work with my values was the best choice I could possibly have made."

SHERRY NORDSTROM, MD

OB/GYN and Clinical Director Reproductive Health
Swedish Hospital

"When I think of my work in 2020, I'm most proud of my close relationships with medically complex patients, navigating the healthcare system together and partnering to help get their child everything they need to grow and thrive."

**ELAINE COLDREN, MD**Pediatrician

# Financial statements<sup>1,2</sup>

| iscal years ending June 30   | 2020   | 2019  |
|--|--|---|
| tatement of financial position   |  |   |
| SSETS  |  |   |
| ash  | \$ 14,120,994  | \$ 11,593,604   |
| atient account receivables   | 4,199,423  | 5,577,615   |
| rants receivable   | 7,945,491  | 5,140,168   |
| repaid expenses/other current assets   | 4,704,741  | 4,160,11  |
| otal current assets  | 30,970,649   | 26,471,498  |
| nvestments   | 11,328,231   | 12,374,47   |
| ote receivable³  | 9,620,700  | 9,620,700   |
| roperty, plant and equipment   | 19,861,337   | 20,449,406  |
| otal assets  | 71,780,917   | 68,916,075  |
| IABILITIES AND NET ASSETS  |  |   |
| urrent liabilities   | 10,230,639   | 7,577,119   |
| ong-term liabilities   | 13,695,504   | 14,587,357  |
| otal liabilities   | 23,926,143   | 22,164,476  |
| et assets  |  |   |
| Without donor restrictions   | 42,022,272   | 42,669,894  |
| With donor restrictions  | 5,832,502  | 4,081,705   |
| otal net assets  | 47,854,774   | 46,751,599  |
| otal liabilities and net assets  | \$ 71,780,917  | \$ 68,916,075   |
| statement of activities  |  |   |
| reactificate of activities   |  |   |
| EVENUE AND OTHER SUPPORT   |  |   |
|  | \$ 25,305,965  | \$ 20,823,076   |
| EVENUE AND OTHER SUPPORT   | \$ 25,305,965<br>47,645,176  |   |
| EVENUE AND OTHER SUPPORT ontributions and grants   |  | 45,156,965  |
| evenue and other support ontributions and grants atient service revenue  | 47,645,176   | 45,156,965<br>5,105,203   |
| evenue and other support ontributions and grants atient service revenue ther income  | 47,645,176<br>4,158,812  | 45,156,965<br>5,105,203   |
| evenue and other support  ontributions and grants atient service revenue ther income  otal revenue and other support   | 47,645,176<br>4,158,812  | 45,156,965<br>5,105,203<br><b>71,085,244</b>  |
| evenue and other support ontributions and grants atient service revenue ther income otal revenue and other support perating expenses by function   | 47,645,176<br>4,158,812<br><b>77,109,953</b>   | 45,156,965<br>5,105,203<br><b>71,085,244</b><br>59,983,519  |
| evenue and other support ontributions and grants atient service revenue ther income otal revenue and other support PERATING EXPENSES BY FUNCTION rogram services   | 47,645,176<br>4,158,812<br><b>77,109,953</b><br>65,635,296   | 45,156,965<br>5,105,203<br><b>71,085,244</b><br>59,983,519<br>945,760   |
| evenue and other support ontributions and grants atient service revenue ther income otal revenue and other support eperating expenses by function rogram services undraising   | 47,645,176<br>4,158,812<br><b>77,109,953</b><br>65,635,296<br>1,019,611  | 45,156,965<br>5,105,203<br><b>71,085,244</b><br>59,983,519<br>945,760<br>8,505,705  |
| evenue and other support ontributions and grants atient service revenue ther income otal revenue and other support  PERATING EXPENSES BY FUNCTION rogram services undraising eneral administration   | 47,645,176<br>4,158,812<br><b>77,109,953</b><br>65,635,296<br>1,019,611<br>8,151,793   | 45,156,965<br>5,105,203<br><b>71,085,244</b><br>59,983,519<br>945,760<br>8,505,705<br><b>69,434,984</b>   |
| evenue and other support ontributions and grants atient service revenue ther income otal revenue and other support evenue and other support evenue services undraising eneral administration otal operating expenses   | 47,645,176<br>4,158,812<br><b>77,109,953</b><br>65,635,296<br>1,019,611<br>8,151,793<br><b>74,806,700</b>                                      | 45,156,965<br>5,105,203<br><b>71,085,244</b><br>59,983,519<br>945,760<br>8,505,705<br><b>69,434,984</b><br>1,650,260  |
| evenue and other support ontributions and grants atient service revenue ther income otal revenue and other support  PERATING EXPENSES BY FUNCTION rogram services undraising eneral administration otal operating expenses perating income (loss)  | 47,645,176<br>4,158,812<br><b>77,109,953</b><br>65,635,296<br>1,019,611<br>8,151,793<br><b>74,806,700</b><br>2,303,253                         | 45,156,965<br>5,105,203<br><b>71,085,244</b><br>59,983,519<br>945,760<br>8,505,705<br><b>69,434,984</b><br>1,650,260<br>103,394                                 |
| evenue and other support ontributions and grants atient service revenue ther income otal revenue and other support evenue | 47,645,176<br>4,158,812<br><b>777,109,953</b><br>65,635,296<br>1,019,611<br>8,151,793<br><b>74,806,700</b><br>2,303,253<br>4,461               | 45,156,965<br>5,105,203<br><b>71,085,244</b><br>59,983,519<br>945,760<br>8,505,705<br><b>69,434,984</b><br>1,650,260<br>103,394<br>640,266                      |
| contributions and grants atient service revenue ther income otal revenue and other support  PERATING EXPENSES BY FUNCTION rogram services undraising eneral administration otal operating expenses perating income (loss) apital investments in Erie's future hange in equity investments  | 47,645,176<br>4,158,812<br><b>77,109,953</b><br>65,635,296<br>1,019,611<br>8,151,793<br><b>74,806,700</b><br>2,303,253<br>4,461<br>(1,204,539) | \$ 20,823,076 45,156,965 5,105,203 <b>71,085,244</b> 59,983,519 945,760 8,505,705 <b>69,434,984</b> 1,650,260 103,394 640,266 <b>\$ 2,393,920</b> \$ 44,357,679 |

<sup>1.</sup> All numbers trace to audited financial statements.

Erie stewards our financial resources so that we can sustain and grow services for our patients and communities.





#### PATIENT PAYOR MIX

- 62% Medicaid • 25% uninsured
- 11% commercial

2% Medicare



#### **OPERATING REVENUE**

- 62% patient services revenue
  - 17% federal
  - 11% private grants and donations
  - 5% state and local **5%** other



#### **OPERATING EXPENSES**

- 88% program services
  - 11% general administration
  - 1% fundraising

<sup>2.</sup> These consolidated financial statements include the results of the Erie Family Health Foundation.

<sup>3.</sup> This reflects New Market Tax Credit transaction. Long term liability offset by Note receivable, with the difference reflecting equity to be realized at end of compliance period (2021).

# Dear partners and friends,

We get through times of crisis by coming together. In a year of daunting and unprecedented challenges, funders and donors stepped up with the compassion and commitment needed to sustain Erie Family Health Centers' life-saving work.

Erie was always there for our patients-because you never left our side.

Every dollar you donate to Erie Family Health Foundation helps Erie Family Health Centers empower tens of thousands of children, teens and adults to achieve healthier, more productive lives.

On behalf of the Erie Family Health Foundation Board of Directors, we want to thank each supporter who, in the face of a global pandemic, chose to stand by our mission, our teams, and most importantly, the communities we exist to serve.

When the world shut down in March 2020, private donors and funders were among the first to reach out and offer support. Your rapid and generous response helped us jump-start our efforts, and we have been moving rapidly ever since to adapt our focus and model our care to meet the moment.

When COVID-19 infection and mortality rates rose across Illinois, disproportionately impacting communities Erie serves, you donated to COVID relief and provided direct support to patients in the form of food boxes and other essentials.

Although we could not gather in person, Erie's community of donors, funders, volunteers, and industry partners came together at virtual events to learn about, celebrate and support Erie's work, with a shared commitment to advancing health equity.

Your generosity ensured uninterrupted access to high-quality, comprehensive, and compassionate medical, dental, and behavioral healthcare for more than 80,000 Erie patients. You protected our frontline team members with donated PPE and showed appreciation with donated meals. We got through 2020 together. Thank you.

As much as COVID-19 disrupted the world and our way of life, it also reminded us of our global connectedness and shared responsibility for one another-especially for the most vulnerable among us.

With vaccination efforts now underway—and Erie once again on the frontlines—we are grateful for your ongoing support. Together we will continue to advance healthier lives and a brighter future for our patients and communities.

Sincerely,

Melissa Hilton Executive Director Erie Family Health Foundation Nancy Bock Board Chair Erie Family Health Foundation

melin Acet Harry Bock



Melissa Hilton, left, and Nancy Bock

## Thank you to our generous donors

Annual gifts from July 1, 2019 – June 30, 2020

#### OPERATING GIFTS

#### **Public Sources**

Chicago Department of Public Health Chicago Public Schools Ela Township

Illinois Department of Human Services

Illinois Department of Public Health Lake County Community

Development Division
Libertyville Township
US Department of Health
and Human Services,
Health Resources and
Services Administration
Vernon Township

Wauconda Township Waukegan Township

#### **Research Partnerships**

AllianceChicago Northwestern University Rush University Medical Center University of Chicago

Medical Center
University of Illinois
Chicago

#### CORPORATIONS, FOUNDATIONS, ORGANIZATIONS AND INDIVIDUALS

#### \$1,000,000 and above

J.B. and M.K. Pritzker Family Foundation® NorthShore University HealthSystem® Northwestern Medicine®

### \$500,000-\$999,999

Crown Family Philanthropies

The Grainger Foundation® Swedish Hospital (part of NorthShore University HealthSystem)

#### \$200,000-\$499,999

AAPD Foundation

AIDS Foundation
of Chicago

Invest For Kids

Polk Bros. Foundation

NorthShore Community
Benefit Grant

#### \$100.000-\$199.999

Direct Relief/Abbott Laboratories Healthy Communities Foundation Healthcare Foundation of Northern Lake County Hunter Family Foundation Ann & Robert H. Lurie Children's Hospital of Chicago The John and Kathleen Schreiber Foundation United Way of Metropolitan Chicago | Chicago COVID-19 Response Fund

COVID-19 Response Tony Valukas and Cathy Beres

#### \$50,000-\$99,999

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COMMEMORATIVE

Steve and Jackie Adams

Ever Salgado de Flores

**IN MEMORY OF:** 

Norma Cape

Javier Flores

**GIFTS** 

C. Everett Koop Allen I. Goldberg

Mary Ann McMurrough Mary and Tom Frech Patrick Murtaugh

Mary and Tom Frech

Joseph and Mareella
(Filardi) Niznik

Charlotte M. Niznik

**Richard and Rae Rubins**David Leib and
Anne Gendler

Marge Schramer Erie House Mid 1980's Mary P. Loftus

IN HONOR OF:

All the wonderful clinicians who take care of kids at Erie Sara and Ted Naureckas

Laura Banks
Carol Ann and Jerry Burin
Claire Goulding
Beth and Thomas Nyhan
Susan Nystuen

Laura Banks and all the other health professionals at Erie Family Health Pat N. Harada

Kate Birdwell Mary Ann and Thomas Oczkowski

William Cape
Anonymous
Elizabeth Bryan
Melissa Daza
Joyce Coffee

My Erie Patients Elaine Coldren Liz Feldman

Mark Shuster

Ellen Zemel

Liz Feldman and

Avery Hart

Amy Reichert and Sam

Lee Francis

Paul and Lisa Blumberg
Pascale V. and Thomas J.
Kichler
Jeffrey D. and Beth L.
Kopin

Kopin Margie Schaps Lolli Zarlin

**Avery Hart** Becca Linden and Ari Hart

Miranda Hart
Simeon Chavel
Becca Linden and Ari Hart

Carla Jones, Robin Varnado, and Sara Naureckas Elizabeth Feldman\*

**David Meyers** Emily Meyers

Betsy and Mark McKelvey Greg Bork

Cora McVey Quinones
Diane Cesarone

**Judy Mendez**Molina Healthcare
of Illinois

In honor of his late daughter Nicole Dillon Morales Doug and Maura Batesky

Alfonso and Lupe Navarro Rose Navarro and Ronald Leahy

Kathleen Naureckas and Nan Mahaffy Sara\* and Ted Naureckas

**Thomas S. Oczkowski**William and Mary Greene

**Nicole Quien**Barbara Marino
Stephanie Norris
Joni Pavich
Ken Ziolkowski

Vicky Rozentsveig Anastasia Kobernyk

**Laura Schwab**Betsey and Dale Pinkert **Jill Svoboda** 

Michelle Collins Mary E. McLaughlin *Hazel Treumann* Julie Treumann

**Amy Valukas**Beth Valukas and
Peter Barash



Julie Pfeffer\*

Ravinia

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Rosalie Alicea Vice Chair

William G. Kistner Treasurer

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Rosalie Alicea Reyes Holdings, LLC

Betzy Berganza Senior Director YWCA Lake County

Nancy Bock
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HealthReach, Inc.

Michael Boyd Community Volunteer

Celeste Castillo Community Volunteer

Ernest Chang Strategy Advisor BMO Harris Bank, N.A

Michael Cole President and CEO Aetna Health, Inc. Pennsylvania

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Hewitt Associates

Dr. Carolyn Ann Dickens Assistant Professor College of Nursing University of Illinois at Chicago

Lisa Dykstra SVP & Chief Information

Officer Ann & Robert H. Lurie Children's Hospital of Chicago

Iman Emamifard
Community Volunteer

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Community Volunteer

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Midwest Market President Cigna HealthCare Eric Maveda

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Richard J. Romanowski Community Volunteer

Rev. Edward Sarden Senior Minister Christian Church Center

Jill Simon Svoboda Community Volunteer

Darryl Tom Attorney Shaw Legal Services, LTD

Katherine Wilson
Community Volunteer

\*Deceased



IN MEMORIAM
Daniel D. Hill
July 14, 1972 – September 14, 2020
Erie Board Member 2015 – 2020

# ERIE FAMILY HEALTH CENTERS LEADERSHIP

#### **Executive Leadership Team**

Lee Francis, MD, MPH
President and CEO

Amy Valukas, MPH Chief Operating Officer

Caroline Hoke, MD Chief Clinical Officer David C. Bruce, CPA

Chief Financial Officer Nicole Kazee, PhD

Senior Vice President Strategy & Business Development

Vicki Whildin, MA Senior Vice President Operations

Josef Felger Vice President Health Information Technology

Melissa Hilton Vice President Development Executive Director Erie Family Health Foundation

Valeria Stokes, EdD Vice President Human Resources

#### Associate Board

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Jeffrey Kunkel Co-Chair

Rachel Bhagwat Sylvie Brick Celeste Goering Abby Hanscom Justin Levonyak Jon Lewis Lory Mishra Brooke Osborn Julie Pfeffer Ava Regan Carla Rubalcava Anna Wojcik

#### Friends of Erie Evanston/ Skokie Health Center

Missy Fleming Co-Chair

Kathy Tisdahl Co-Chair

Val Weiss

Sara Elsasser Marya Frankel Lauren Keenan-Devlin Mary Leopold Bonnie Lytle

# ERIE FAMILY HEALTH FOUNDATION BOARD

Nancy Bock

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Amy Blumenthal Managing Partner Gould & Ratner

Linda Cushman Former Consultant Hewitt Associates

Lee Francis, MD, MPH President and CEO Erie Family Health Centers

Hon. Susan Garrett Former Illinois State Senator

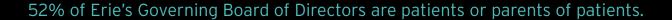
William Kenworthy Regulatory Director, Midwest Vote Solar

Feyce Peralta, MD, MS, FASA Obstetric Anesthesiologist Northwestern Medicine

Gary Raju Chief Financial Officer Elite Dental Partners

Cheryl Sanders
Former Supply Chain Customer
Management Director
Pensico

Jeff W. Sherman, MD, FACP Executive Vice President Chief Medical Officer Horizon Therapeutics



#### **ERIE FAMILY HEALTH CENTERS BOARD MEMBERS**



#### **ERIE FAMILY HEALTH FOUNDATION BOARD MEMBERS**



#### $\label{eq:continuous} \textbf{Erie's Boards of Directors met virtually during 2020.}$

TOP ROW DOWN, LEFT TO RIGHT:

#### **ERIE FAMILY HEALTH CENTERS BOARD**

Matt Aaronson, Nancy Bock, Michael Boyd, Celeste Castillo Ernest Chang, Linda Cushman, Dr. Carolyn Ann Dickens, Lisa Dykstra Iman Emamifard, Lee Francis, Bill Kistner, Brian Marsella Eric Mayeda, Richard Romanowski, Jill Svoboda, Darryl Tom

NOT PICTURED: Rosalie Alicea, Betzy Berganza, Michael Cole, Judy Mendez, Rev. Edward Sarden, and Katherine Wilson

#### ERIE FAMILY HEALTH FOUNDATION BOARD

Nancy Bock, Amy Blumenthal, Linda Cushman, Lee Francis Feyce Peralta, Gary Raju, Cheryl Sanders, Jeff Sherman NOT PICTURED: Hon. Susan Garrett, William Kenworthy

