

Erie Family Health Centers cared for more than 88,000 patients in 2021—the highest number in our 65-year history. We provide medical, dental and behavioral healthcare that is ranked #1 for quality in Illinois.

OUR MISSION

Motivated by the belief that healthcare is a human right, we provide high quality, affordable care to support healthier people, families and communities.

OUR VISION

All people living their healthiest lives.

ON THE COVERS

FRONT. Dylan Caleb Navarrete proudly shows off his COVID-19 vaccination.

BACK. Dr. Larisa Jesinskis cares for one of Erie's youngest patients, Yunus Yahiaoui.

Dear Friends of Erie,

Providing the best care is what drives us, and what our patients deserve. Amid a global pandemic and national healthcare workforce shortages, Erie has remained deeply committed to maintaining our core services with the highest quality standards—and we've excelled at it.

Out of 45 community health centers in Illinois, Erie Family Health Centers now ranks #1 for quality. And we rank among the top 10% of 1,400 health centers nationally.

We celebrate the fact that Erie has achieved leading quality outcomes while simultaneously launching a massive COVID-19 vaccination effort. At the time this report was printed, we have administered more than 112,000 doses of COVID-19 vaccine. As each new group has become eligible for vaccination, teams across Erie are collaborating to create scheduling, staffing, inventory management and outreach strategies, expanding vaccine access for tens of thousands of patients and community members. And our efforts continue, as more people become eligible for boosters and make the smart choice to get vaccinated.

In the following pages, we share how Erie is evolving our approach to addressing patients' behavioral health needs, and bringing people back into oral healthcare. You'll meet a doctor who is leading Erie's comprehensive and innovative strategy to improve hypertension outcomes. And you'll learn about the myriad ways Erie provides resources and support that extend far outside the walls of the exam room yet make an equal impact on our patients' health.

Erie's persistent commitment to our patients and our mission is equally matched by the commitment of our donors, funders and partners. Your sustaining support allows us to grow, innovate and evolve to meet our patients' needs.

Together, we work toward our vision of all people living their healthiest lives.

In good health,

Brian P. Marsella
Chair. Board of Directors

Bria P. Marsella Lee Francis

Lee Francis, MD, MPH
President and CEO



Brian Marsella, left, and Lee Francis

patients served

88.062

patients received affordable, holistic primary care



areas served

We serve communities from North Lawndale on Chicago's west side all the way up to Waukegan. And we do it regardless of a patient's insurance status. immigration status, primary language, or ability to pay.

>200

zip codes where Erie patients live

diabetic patient outcomes

8.420

patients received care for diabetes

70%

of diabetic patients ages 18-74 maintained well controlled HbA1c levels



patient visits

Erie adapted our care model to provide the safest care possible in 2021.

Out of a total of 370.900 patient visits

273,380 were in-person visits

97.520 were telehealth visits

languages used

82

languages in which Erie served patients

behavioral health

24.979

patient visits for behavioral healthcare, fully integrated into Erie's primary care



oral health care

16,327

patients received state-of-the-art oral care at Erie's four integrated dental care sites

97%

of pediatric dental patients received sealants as recommended to prevent cavities

covid-19

Since the start of pandemic:

52,279

COVID-19 tests were administered

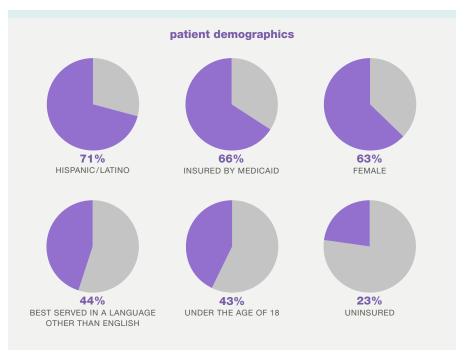
6,257

patients diagnosed with COVID-19 were cared for by Erie

112,274

vaccinations or boosters were administered





prenatal care

2.217

Erie babies were delivered in 2021 - more babies than any other community health center in Illinois and more than 99% of health centers nationally. Erie's prenatal team helps patients stay healthy during pregnancy, giving babies a great start in life.

BABIES BORN WITH NORMAL BIRTHWEIGHTS



preventive care

ranked in top 10% for clinical performance

Last year, Erie was recognized among the top 10% of health centers nationally for our clinical performance. Even during the pandemic, Erie did not stop proactively caring for patients to prevent chronic disease and other illness.

CERVICAL CANCER SCREENING

PEDIATRIC IMMUNIZATIONS

provider training

272

providers in training

post-graduate medical training programs

workforce

784

staff are employed at Erie, including 224 healthcare providers

118

staff members have been at Erie for >10 years



locations

seven PRIMARY CARE CENTERS

ERIE DIVISION STREET ERIE EVANSTON/SKOKIE dental onsite

ERIE FOSTER AVENUE

ERIE HEALTHREACH dental onsite

ERIE HELPING HANDS ERIE HUMBOLDT PARK

dental onsite ERIE WEST TOWN

five SCHOOL-BASED **HEALTH CENTERS**

ERIE AMUNDSEN ERIE CLEMENTE ERIE JOHNSON ERIE LAKE VIEW ERIE WESTSIDE

one **TEEN & YOUNG ADULT** CENTER

ERIE TEEN CENTER

ten hospital partners

- AMITA HEALTH > ST. FRANCIS HOSPITAL
- > SAINTS MARY & ELIZABETH MEDICAL CENTER
- HUMBOLDT PARK HEALTH
- ANN & ROBERT H. LURIE CHILDREN'S HOSPITAL OF CHICAGO
- NORTHSHORE UNIVERSITY > EVANSTON HOSPITAL
- > HIGHLAND PARK HOSPITAL > SWEDISH HOSPITAL
- NORTHWESTERN MEDICINE
- > LAKE FOREST HOSPITAL > NORTHWESTERN MEMORIAL HOSPITAL
- VISTA HEALTH SYSTEM

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Working around barriers to provide patients the best care possible



Meeting evolving behavioral health needs

Feelings of isolation, anxiety and grief throughout the pandemic have intensified patients' behavioral healthcare needs. Erie integrates medical and behavioral health and psychiatric care, screening all patients during medical visits for behavioral health concerns, and making a warm handoff to a therapist if necessary.

Recognizing that physical and emotional health are intertwined, Erie's goal is to serve the whole patient. Our behavioral health and psychiatry services are both deepening and expanding to address our patients' diverse needs. After pivoting largely to telehealth at the start of the pandemic, Erie now offers patients a hybrid of telehealth or face-to-face visits, thereby increasing access.

We are also shifting how we provide care. Erie's Behavioral Health Perinatal Program is designed to better serve prenatal and postpartum patients, with a goal to improve pregnancy outcomes as well as longterm maternal-child health and wellness. Behavioral health providers

are training their medical colleagues in trauma-informed care practices. Patient-facing staff are learning to identify and care for patients with Adverse Childhood Experiences (ACEs). Through Erie's Medication Assisted Treatment Program, behavioral health and psychiatric services are part of a holistic program of treatment and support for patients with substance use disorders.

Expanding access to oral health

For a brief period at the very start of the COVID-19 pandemic, Erie's oral health services were stripped back to only the most emergency procedures. Since those initial weeks—and throughout pandemic surges—Erie has implemented stringent safety protocols and worked hard to bring patients back into urgently-needed dental care. In 2021, there were 19,877 visits to one of Erie's four oral health clinics. Eighty percent of Erie's oral health patients are children and teens under the age of 21, and the majority come from low-income Black and Latino

communities where children are traditionally more likely to develop tooth decay and cavities.

Because it's critical to expand oral health access for our communities, Erie underwent construction in 2021 to add two new dental chairs and workspaces at Erie Humboldt Park Health Center. Erie is adding dental hygienists to handle preventative care, allowing our dentists to focus on more complex cases among our high-risk patients.



Investing in our commitment to quality

Erie is always measuring quality data and has long promoted improvement and a culture of safety. But our organization takes this commitment a step further—employing an entire Process Improvement Team, something primarily seen only at hospital systems. They support every division in the organization—the clinical teams, of course, but also human resources, IT, finance and more—through staff training and mentoring. Erie's end goal is always to ensure the highest levels of quality along with efficient use of resources.

In 2021, Erie's Process Improvement Team facilitated a clinical workgroup to successfully improve patients' diabetes and hypertension control. As Erie ramped up COVID vaccination efforts across all Erie



health centers, the team organized the vaccine inventory distribution process. And they have been instrumental in creating workflows and leading significant, organization-wide training efforts to transition Erie's electronic health records system to Epic, which will integrate with Erie's hospital partners and strengthen and improve Erie's quality and safety.





Hear more about Lisbeth and Carmen's story at erie.health/carmenandlisbeth

Helping babies get the healthiest start in life

Protecting and providing for a new baby is often a source of anxiety for new or expecting parents, but the pandemic created additional layers of concern. Erie has always helped babies get the healthiest start in life by providing individualized assistance to patients with high-risk pregnancies and their infants through our Case Management program. Erie's case managers help their patients navigate insurance, supplemental nutrition benefits, and specialty medical care; and they provide breastfeeding and other nutrition support. This past year, Erie met even more new parents, right where they were. To address high levels of need in Lake County, Erie expanded Case Management services to Erie HealthReach Waukegan. And when it was safest to limit face-to-face contact. Erie's case managers made curbside drop-offs at patient homes of urgently needed infant supplies like diapers, car seats, clothing and co-sleepers.

"I feel her here in my heart. Carmen, for me, is a friend, a sister, a mother. Carmen helps me, she comforts me...we greet each other with a big hug. I feel her love for me."

Patient **LISBETH PEREZ LOPEZ** on her Case Manager Carmen Rodriguez, CFCM

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responding to the pandemic

TENS OF THOUSANDS OF PEOPLE IN OUR COMMUNITY have received critical protection from COVID-19 through Erie's robust vaccination efforts. Each time a new group of people became eligible for vaccination and later, booster shots, Erie mobilized: removing barriers to access, providing the latest, evidence-based information, listening with empathy, and protecting families. In spring 2021, Erie also partnered with the City of Chicago's Protect Chicago Plus initiative, and set up a satellite vaccination clinic for residents of Chicago's Humboldt Park and Garfield Park neighborhoods, two of the communities most burdened by COVID-19 and uniquely vulnerable to barriers to vaccine uptake.

"Like a match lit in the darkness, 2021 became the year of the vaccine. Prevention has always been a cornerstone of primary healthcare at Erie. When the vaccine that could fight back against so much pain and disruption in our patients' lives became available, Erie's committed teams didn't miss a beat ensuring that the communities we serve had easy access to this life-saving resource and education and support to feel empowered to make the decision to be vaccinated."

CAROLINE M. HOKE, MD Chief Clinical Officer



Francis Mowobi, Community Health LPN, administers a dose of COVID-19 vaccine.

comprehensive care for chronic disease

NON-COVID HEALTHCARE NEEDS HAVEN'T GONE AWAY; on the contrary, many people have been neglecting health issues, like hypertension. More than 10,000 Erie patients live with hypertension—high blood pressure that can lead to heart disease and stroke if left untreated. Hypertension provider champion, Dr. Miranda Hart, oversees Erie's comprehensive strategy to support both providers and patients in the monitoring and treatment of this chronic condition. This past year, Erie began distributing blood pressure cuffs to patients, regardless of their insurance status. This way patients can self-monitor at home, removing a barrier when regularly coming into the health center is a challenge. Erie has established a standardized hypertension treatment protocol and provided training in hypertension management to care team members, including nurses, medical assistants and care managers. Providers also receive individualized coaching on how to care for their patients with uncontrolled blood pressure. With these efforts in place over the past year, the percentage of patients with controlled blood pressure improved by 15%.

Erie distributed 260 blood pressure monitors to patients, making it easy for self-monitoring at home.

Dr. Miranda Hart, internal medicine provider, checks the blood pressure of patient Lorena Munoz.



Hear more from Dr. Hart at erie.health/drhart



caring for the whole person

ERIE CONSIDERS EVERYTHING THAT IMPACTS A PERSON'S HEALTH, including the circumstances and environment in which they live, work and play. These factors are called "the social determinants of health." The pandemic amplified the inequities that Erie's patients live with, such as unreliable transportation, unstable or unsafe housing, and lack of access to fresh food markets. Erie expanded our work to help patients get connected to the resources they need outside of the exam room. Since April 2020, our Social Determinants of Health (SDOH) Team has connected nearly 18,000 people to resources. Erie partners with NowPow, an online community referral platform with thousands of community resources throughout Illinois to provide personalized support to patients who need help accessing resources. In addition, on Erie's Community Resource webpage (www.eriefamilyhealth.org/resources), anyone can find commonly requested resources organized by region. As Erie continues to grow and evolve to meet the changing needs of our patient populations, our SDOH initiative will remain and grow with the organization, ensuring patients have access to the resources and services needed within their community and Erie. By identifying and responding to the social determinants of health, Erie will work to advance health equity among our patients and foster an environment where everyone can attain their full health potential.

Generous support from Erie donors has funded our valued partnership with Top Box Foods and expanded patients' access to nutritious produce.

Social Determinants of Health Navigator Rafael Rauda has connected thousands of patients to the resources they need outside of the exam room.



Hear more from Rafael and a patient who benefited from Top Box Foods meat and produce deliveries at erie.health/topbox



training the next generation of primary healthcare providers

BECAUSE INCREASING ACCESS TO QUALITY HEALTHCARE depends on the availability of a skilled workforce, Erie invests in training the next generation of primary healthcare providers. Erie hosts eight post-graduate medical residency programs and a medical assistant training program. In addition, in June 2021 Erie graduated the first cohort of eight advanced practice registered nurses (APRNs) from the innovative *Advancing* Practice Fellowship program, run in partnership with the University of Illinois at Chicago College of Nursing. *Advancing* Practice aims to cultivate quality care and nursing leadership through the development and mentorship of nurse practitioners and certified nurse midwives. The majority of the 2020/2021 Fellowship graduates now work as APRNs at Erie, and nine new future nursing leaders are deep into their 2021/2022 clinical rotations and didactic learning sessions.

"I had a wonderful experience in the AdvancingPractice Fellowship, and I could not be any more grateful for such an amazing opportunity to help build the skills and confidence needed as I began my career as a provider. I can confidently say that this fellowship has invigorated my desire to continue working in community health."

ANA PEREZ, MSN, FNP-C

'21 AdvancingPractice Graduate, Advanced Practice Nurse, Internal Medicine, Erie West Town Health Center

Preceptor Nicole Markovich, FNP (right) leads APRN Fellow Yesenia Ceja through the process of reviewing a specimen with a microscope.



partnering with patients to remove barriers

NAVIGATING AMERICA'S COMPLEX HEALTH SYSTEM is challenging, particularly for Erie patients with barriers such as low income, no insurance, and limited English fluency. When the pandemic increased our communities' need to access healthcare while simultaneously making it more difficult, Erie guided people to the care and resources they needed. Patient Benefits Advocates help patients register for insurance and assist non-insured patients with applying for Erie's sliding fee payment scale. Our outreach teams connect directly with patients overdue for a visit to personally help them back into care. Erie Teen Center implemented a "chat" function on Erie's website to give patients ages 12-24 a convenient and private way to get answers to their healthcare questions. And in 2021, our Patient Access Center handled 830,000 calls—significantly higher than any prior year—connecting patients to the appointments, referrals, medication refills, COVID-19 testing and vaccinations, and resources they are seeking.

"We're a community. It doesn't matter who you are, or where you come from.

We serve every person individually. We're here for you. We care."

PRICILLA ALVARADO

Patient Benefits Advocate Team Leader

Pricilla Alvarado welcomes patients at Erie Teen Center.



See more of Pricilla's story at eriehealth/pricilla



Financial statements^{1, 2}

Statement of financial position

Total liabilities and net assets	\$95,298,139	\$71,780,917
Total net assets	63,972,165	47,854,774
With donor restrictions	5,061,936	5,832,502
Without donor restrictions	58,910,229	42,022,272
Net assets		
Total liabilities	31,325,974	23,926,143
Long-term liabilities	17,137,429	13,695,504
Current liabilities	14,188,545	10,230,639
LIABILITIES AND NET ASSETS		
Total assets	95,298,139	71,780,917
Property, plant and equipment	24,777,638	19,861,337
Note receivable	9,717,700	9,620,700
Investments	24,899,957	11,328,231
Total current assets	35,902,844	30,970,649
Prepaid expenses/other current assets	7,054,109	4,704,741
Grants receivable	8,430,589	7,945,491
Patient account receivables	7,644,470	4,199,423
Cash	\$ 12,773,676	\$14,120,994
ASSETS		
Fiscal years ending June 30	2021	2020

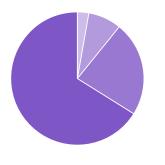
Erie's FY21 results include \$5.1 million of net operating income from non-recurring sources, including COVID-19 government grants, **COVID-19 vaccine administration fees and** in-kind revenue. The positive results have enabled Erie to build crucial capital reserves to support operations as well as future investment in patient services and growth.

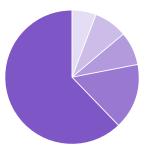


Statement of activities

Fiscal years ending June 30	2021	2020
REVENUE AND OTHER SUPPORT		
Contributions and grants ³	\$31,879,895	\$25,305,965
Patient service revenue	60,665,615	47,645,176
Other income	5,676,521	4,158,812
Total revenue and other support	98,222,031	77,109,953
OPERATING EXPENSES BY FUNCTION		
Program services	76,557,445	65,635,296
Fundraising	1,002,036	1,019,611
General administration	10,181,074	8,151,793
Total operating expenses	87,740,555	74,806,700
Operating income (loss)	10,481,476	2,303,253
Capital investments in Erie's future	107,380	4,461
Change in equity investments*	5,528,535	(1,204,539)
Change in net assets	\$16,117,391	\$ 1,103,539
Net assets at the beginning of the year	\$47,854,774	\$46,751,599
Net assets at the end of the year	\$63,972,165	\$47,854,774

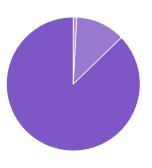
- 1. All numbers trace to audited financial statements.
- 2. These consolidated financial statements include the results of the Erie Family Health Foundation.
- 3. This amount includes \$6.2 million in non-recurring government grants related to the COVID-19 pandemic.





OPERATING REVENUE

• 62% patient services



PATIENT PAYOR MIX

- 66% Medicaid
- 23% uninsured
- 8% commercial
- 3% Medicare
- - 16% federal
 - 8% private grants
 - 8% state and local
 - 6% other

OPERATING EXPENSES

- 87% program services
- 12% general administration • 1% fundraising

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Thank you to our generous donors

Dear partners and friends,

As COVID-19 first spread across our neighborhoods, donors and funders generously contributed resources that jumpstarted Erie Family Health Centers' quick and agile response. This boost fueled Erie's ability to support communities disproportionately impacted by the pandemic with care that met the moment.

Two years later, as the pandemic has evolved, so has Erie. Efforts that you helped us launch initially to aid patients in an unprecedented time of crisis, such as food box donations and at-home health screening tools, have now become part of Erie's core practices. Your financial support sustains our work to meet primary care needs that don't retreat when COVID surges.

Our patients, communities, and healthcare workforce benefit from your commitment to health equity and access to holistic, affordable care. Thank you for your continued dedication.

Every dollar raised by Erie Family Health Foundation goes directly to supporting essential programs according to donor intent.

For the second year in a row, we met virtually at events hosted by Erie Family Health Foundation, the Erie Associate Board and other Erie leaders and volunteers. We are grateful to our sponsors, donors and event participants for funding the expansion of Erie's Social Determinants of Health program and connecting thousands of patients with critical resources that impact health like nutritious food. transportation, housing and legal assistance. Your support also provided direct relief to patients in the form of food boxes and infant supplies.

You are all an important part of the Erie family—and it is exciting to watch our family grow! Thank you to our loyal ambassadors who introduced friends and loved ones to Erie's mission this past year. Welcome, new donors! You helped expand Erie's reach in the community as we grew to serve more than 88,000 patients in 2021.

Erie's care is evolving to meet a new moment. Our patients now have access to COVID vaccines, at-home testing, and medication therapeutics. You are an integral part of the partnership between Erie and our patients, both in and outside of the exam room. Your financial support helps to provide access to empowering tools and removes barriers to good health. We are grateful that you're part of our Erie community.

Melissa Hilton

Executive Director Erie Family Health Foundation

melin Acet Harry Bock **Board Chair** Erie Family Health Foundation



Melissa Hilton, left, and Nancy Bock

OPERATING GIFTS

Annual gifts from July 1, 2020-June 30, 2021

Public Sources

Chicago Department of Public Health Chicago Public Schools Ela Township Federal Emergency Management Agency (FEMA)

Illinois Department of Human Services Illinois Department

of Public Health Lake County Community **Development Division** Libertyville Township Niles Township US Department of Health and Human Services, Health Resources and Services Administration Vernon Township

Academic Partnerships

Wauconda Township

Waukegan Township

AllianceChicago Ann & Robert H. Lurie Children's Hospital of Chicago Northwestern University NorthShore University HealthSystem

Rush University Medical Center University of Michigan University of Chicago Medical Center University of Illinois Chicago

CORPORATIONS, **FOLINDATIONS** ORGANIZATIONS AND **INDIVIDUALS**

\$1,000,000 and above

NorthShore University HealthSystem Northwestern Medicine The Grainger Foundation¹

\$500,000-\$999,999

Swedish Hospital (Part of NorthShore University HealthSystem The Crown Family

\$200,000-\$499,999

AAPD Foundation AIDS Foundation of Chicago Invest for Kids■ Polk Bros. Foundation John and Kathleen Schreiber

\$100,000-\$199,999

The Glasser and Rosenthal Family Foundation Gorter Family Foundation • Healthcare Foundation of Northern Lake County Healthy Communities Foundation Hearst Foundations **Hunter Family Foundation** Illinois Children's Healthcare Foundation Lloyd A. Fry Foundation■ Ann & Robert H. Lurie Children's Hospital of Chicago Meridian Health Plan

\$50,000-\$99,999

of Illinois

Anonymous (2) AbbVie Foundation AllianceChicago-Illinois Contraceptive Access Now Joe and Kirsten Almeida Valerie Egem Finnegan Family Foundation -Better Health® of Illinois Michael Reese Health Trust Sisyphus Supporting Foundation •

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of Lake County

United Way of Metropolitan Chicago Jill Garling and Tom Wilson/Wilson-Garling Foundation NFP

\$10,000-\$24,999 Anonymous Bank of America Charitable Foundation Stephen W. and Susan M. Baird Foundation Francis Beidler Foundation William Cape Chicago Foundation for Women Linda Cushman[▲] Delta Dental of Illinois Foundation Paul and Mary Finnegan Tony Valukas and Paul Francis

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Sara Paretsky

John Svoboda

Caroline Hoke

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\$25,000-\$49,999

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Hops for Humanity Kathy Tisdahl and Patrick Hughes Richard and Sandra Hutson Illinois Primary Health

Care Association Pascale and Thomas Kichler

William G.[▲] and Joan Kistner The Lehman-Stamm Family Fund Nancy and David Napalo Eleanor and William

Winnetka Congregational Church Lolli Zarlin

\$2,500-\$4,999

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Elizabeth and Daniel Reidy

Daniel Reinberg and

Susie McMonagle

Olivia Bea Ross

Foundation

Barbara Rother Cheryl Sanders William and Sue Ellen Skeens Deborah Gillaspie and Frederick Sturm

Darryl Tom Thomas Toser Jenny Y. Zhang

\$1,000-\$2,499

Anonymous All Saints' Episcopal Church/Ravenswood Run John and Carol Balkcom Bonnie and Michael Balkin **Edward Bancroft** Betsy and Bill Banks Ann and Steve Bartram Reed Beidler Marjorie Benton Carly Berg• Paul and Lisa Blumberg Christopher Boisselle® Betty and William Boyd Karen Bradley

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Staff

- ▲ Governing board
- Foundation board
- Associate board Deceased
- Multi-year gift

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\$500-\$999

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Stacy Tessler Lindau Martin Tessler Jamie Lu Sara Naureckas®

Bridget Magner® Barbara Hinden

Brian P. Marsella and Lee Francis •• Erie Neighborhood House

Ronald Marsella Karen L. Marsella Nikhaule Martin Calynn Lawrence

Dave Mooney David Leib and Anne Gendler

Ashley Moy-Wooten® Lauren Keenan-Devlin

Mom, son, and brother Margaret C. Howard

Caroline Hoke and Sara Naureckas Elizabeth Feldman®

Nicole Ashley Quien® Carol H. Deely Chrystal Pozin

Celena Quinones Mavumi Swanson

Laura Schwab

• Betsey and Dale Pinkert

Anya Snyder Carolyn S. Menke

Jill Simon Svoboda Bonnie Balkin Mary E. McLaughlin Susan Sipprelle

The brave and patient folks who are working at Erie on the front lines every day

Rachel Bhagwat The employees of **Alliant Credit Union** David Leib and Anne Gendler

Brian Uhlig Alera Group

Amy Valukas Carl P. Stapleton

Staff

▲ Governing board

 Foundation board Associate board

Deceased

Multi-year gift

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52% of Erie's Board of Directors are patients or parents of patients.

ERIE FAMILY HEALTH CENTERS BOARD OF DIRECTORS ERIE FA

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Rosalie Alicea

William G. Kistner
Treasurer

Celeste Castillo Secretary

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Senior Director YWCA Lake County

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Michael Boyd

Community Volunteer

Celeste Castillo
Community Volunteer

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Michael Cole President and CEO Aetna Health, Inc.

Linda Cushman
Former Principal
Hewitt Associates

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Iman Emamifard
Community Volunteer

William G. Kistner Retired Partner Ernst & Young

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College of Law

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Katherine Wilson

Community Volunteer

Darryl Tom*
Attorney
Shaw Legal Services, LTD

ERIE FAMILY HEALTH CENTERS LEADERSHIP

Executive Leadership

Lee Francis, MD, MPH
President and CEO

Amy Valukas, MPH Chief Operating Officer

Caroline Hoke, MD
Chief Clinical Officer

David C. Bruce, CPA Chief Financial Officer

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Vicki Whildin, MA Senior Vice President Operations

Melissa Hilton
Vice President Development
Executive Director
Erie Family Health Foundation

Valeria Stokes, EdD Vice President Human Resources

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Jeffrey Kunkel Co-Chair

Rachel Bhagwat* Sylvie Brick

Gauri Brown Michaela Ciulla

Celeste Goering
Abby Hanscom*
Jennifer Hill

Justin Levonyak Jon Lewis

Lory Mishra Julie Pfeffer

Ava Regan* Megan Rogers Carla Rubalcava

Brooke Osborn Twardak Anna Wojcik*

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Kathy Tisdahl Co-Chair

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Lauren Keenan-Devlin Mary Leopold

Bonnie Lytle
Val Weiss

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Nancy Bock Chair

Former Executive Director HealthReach. Inc.

Amy Blumenthal Managing Partner Gould & Ratner

Linda Cushman
Former Principal
Hewitt Associates

Lee Francis, MD, MPH
President and CEO
Erie Family Health Centers

Hon. Susan Garrett
Civic Leader

Former Illinois State Senator
William Kenworthy*

Regulatory Director, Midwest Vote Solar

Feyce Peralta, MD, MS, FASA Obstetric Anesthesiologist Northwestern Medicine

Gary Raju
Chief Financial Officer
Elite Dental Partners

Cheryl Sanders*
Former Supply Chain Customer

Former Supply Chain Customer Management Director Pepsico

Jeff W. Sherman, MD, FACP Executive Vice President Chief Medical Officer Horizon Therapeutics

ERIE FAMILY HEALTH CENTERS BOARD MEMBERS



ERIE FAMILY HEALTH FOUNDATION BOARD MEMBERS



ERIE'S BOARDS OF DIRECTORS MET VIRTUALLY IN 2021. TOP ROW DOWN, LEFT TO RIGHT:

ERIE FAMILY HEALTH CENTERS BOARD

Matt Aaronson, Betzy Berganza, Nancy Bock, Michael Boyd Celeste Castillo, Ernest Chang, Linda Cushman, Carolyn Dickens Lisa Dykstra, Iman Emamifard, Lee Francis (President and CEO), Bill Kistner

Brian Marsella, Eric Mayeda, Richard Romanowski, Rev. Ed Sarde. Alice Setrini, Jill Svoboda, Darryl Tom

NOT PICTURED: Rosalie Alicea, Michael Cole, Judy Mendez, and Katherine Wilson

ERIE FAMILY HEALTH FOUNDATION BOARD

Nancy Bock, Amy Blumenthal, Linda Cushman, Lee Francis Hon. Susan Garrett, William Kenworthy, Feyce Peralta, Gary Raju Cheryl Sanders, Jeff Sherman

^{*}Term ended in 2021





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