

erie Community Resources

General Resources

Salvation Army
salvationarmyusa.org

Catholic Charities
catholiccharities.net

Hotlines

Illinois Elder Abuse Hotline
866.800.1409

National Child Abuse Hotline
800.422.4453

National Domestic Violence Hotline
877.863.6338

National Human Trafficking Hotline
888.373.7888

National LGBT Hotline
888-843-4564

National Sexual Assault Hotline
800-656-HOPE (4673)

SAMHSA Mental Health Hotline
800.662.4357

Suicide Prevention Hotline
Call or text 988

City of Chicago Services
Dial 311
bit.ly/chicago311

Dial 311 from your phone if you are located in the City of Chicago. 311 is a central resource hotline and website with resources specific to the city of Chicago.

Lake County Services
Dial 211
211lakecounty.org

211 is a central resource hotline and website with resources specific to Lake County.

Disability Resources

Illinois Department of Human Services, Division of Rehabilitation Services
ides.illinois.gov/jobs-workforce/programs/disabilities

Illinois Department of Human Services, Early Intervention
dhs.state.il.us/page.aspx?item=30321
Resources for supporting development of children between the ages of birth and 3 years with disabilities or developmental delays.

Pace ADA Paratransit
pacebus.com/paratransit

Elder Care

Illinois Department of Aging
ilaging.illinois.gov/programs
Resources for people who are elderly or caregivers of loved ones, such as transportation, long term care, senior help line, nutrition programs and more.

Food, Diaper, Formula, Hygiene Resources

Food pantries might also provide resources like diapers, period products, and other hygiene supplies.

Greater Chicago Food Depository
Chicago/Cook County:
bit.ly/findfood2

For help enrolling in public benefits like SNAP, WIC, or Medicaid call 773.247.3663

Northern Illinois Food Bank
bit.ly/groceries-il

Lake and surrounding counties. For assistance enrolling in public benefits like SNAP, WIC, or Medicaid call 844.600.7627

Housing and Utility Help

Illinois Community Action Agencies
bit.ly/rent-utility
*Choose your county to find the address and phone number of a local service center. **If currently facing homelessness, complete an intake assessment through the coordinated entry system:***

CHICAGO: dial 311
allchicago.org/coordinated-entry-system

LAKE COUNTY: dial 211 or call PADS 847.689.4357
padslakecounty.org/find-help

Immigrant Rights and Help

Illinois Coalition for Immigrant and Refugee Rights
icirr.org/programs-and-services
312.332.7360

National Immigrant Justice Center
immigrantjustice.org

The Resurrection Project
resurrectionproject.org

Job Search Assistance

Illinois Department of Employment Security
ides.illinois.gov/jobs-workforce

Legal Help

Prairie State Legal Services – Lake County
pslegal.org
847.662.6925

Legal Aid Chicago
legalaidchicago.org
312.341.1070

Managed Care Insurance Plans

You may qualify for resources like transportation, baby items, food resources, and other benefits through your insurance plan. Call the member services number on the back of your insurance card to learn more.

Blue Cross Community
877.860.2837

CountyCare
312.864.8200

Aetna
866.329.4701

Meridian
855.580.1689

Molina
855.687.7861

YouthCare
844.289.2264

Do you need to enroll in public benefits or want to learn more about that?

Visit abe.illinois.gov/access

Phone Service Resources

Lifeline Program
fcc.gov/general/lifeline-program-low-income-consumers
Discount phone service for low-income individuals.

Didn't find what you were looking for?

Visit erie.health/or to search for more. Erie patients who need more help, email resources@eriefamilyhealth.org.